

FMI	claim nr.	
	date	

M004 - Claim model

claim reasons	
1	others
2	customer error/customer service error
3	pricing/discount adjustment
4	short/over shipment
5	technical problem

SAP customer code

customer name

customer claim reference

customer claim date

CAUSALE	ARTICOLO	CONSEGNA	DATA CONSEGNA	QTA' RICEVUTA	QTA' BOLLETTATA / FATTURATA	QTA' DA RENDERE	NR. FATTURA	DATA FATTURA	PREZZO FATTURATO	PREZZO RICHIESTO	DIFFERENZA
reason	item	delivery number	delivery date	shipped qty	invoiced qty	qty to be returned	invoice number	invoice date	invoiced price	requested price	difference

Note: _____
